

#	Location	Problem description	Severity	Violated heuristic	Suggested solution	Make change?
1	Page 4 - Error message	Although we use a pop-up error message to inform users they are missing some required information, it's	3. Major	9. Error recognition and recovery	We would highlight which section of the sign up process is not satisfied so the user knows exactly which part is wrong.	Yes
2	Page 18 - About you	Item "School" is redundant because users have already inputted their school emails on the former page. Item	2. Minor	8. Aesthetic and minimalist design	Use Cornell's existing log-in system	Yes
3	Page 18 - About you	Item "Year" and "Interests" should be required items, otherwise, they would lead to system errors of "Match"	4. Catastrophic	5. Error prevention	We will make "interests" and "years" required for recommendation	Yes
4	Page 50 - Congratulations	Congratulation page contains several irrelevant information, such as "You've been paired ... before the	2. Minor	8. Aesthetic and minimalist design	Remove irrelevant information and recreate "Congratulation" page.	Yes
5	Page 61 - Thrifting in style	The most important information on this page is "Status", however, details of this activity diminish the relative	2. Minor	8. Aesthetic and minimalist design	We decide to redesign the pending page in my event.	No
6	Page 64 - Create a new activity	The function "Create a new activity" badly overlaps with the function "Join an activity/matching"(page 36), since	4. Catastrophic	4. Consistency	We would redesign the "matching" page, making it clearer.	Yes
7	Page 93 - Chatting	Lack of "search chat history" function	1. Cosmetic	7. Shortcuts for advanced users	Put a Search icon on the right top of the screen.	Yes
8	Page 50 - Congratulation page after paired up with	There's no pending page and users cannot go back to edit the information they previously entered for filtering	2. Minor	9. Error recognition and recovery	We will create a pending page that transits the buddy preference and congratulation page. In this pending page, we would create	Yes
9	Page 49 Buddy preference page	There's no confirmation page before actually submitting the preference. There's no action to prevent users from	2. Minor	5. Error prevention	We would create preview screens to confirm with users about their choices. They will be able to go back and edit their	Yes
10	Page 88 - Profile page	There's no way users can log out through the App. Once users log in, they cannot log out through the app.	3. Major	3. User in control	We would insert log out button in profile page to allow users quit from the app.	Yes
11	Page 44 -49 & Page 61-62View my events page	Go back buttons/icons are inconsistent through these pages. My Events section use arrows to indicate going	2. Minor	4. Consistency	We would standarize all the icons with IOS UI elements so we would use arrows to indicate navigation.	Yes
12	Page 88 Profile page	There's no way users can get help or document the problems they encounter when they use the app. There's	2. Minor	10. Help and documentation	We would add "Help" section in profile page which contains the frequent questions and answers.	Yes
13	Pages 31-49 for buddy matching. The	There's no shortcut for returning users who may want to skip all steps and quickly find partners based on	2. Minor	7. Shortcuts for advanced users	We would redesign the "matching" page, making it faster and easier to find events and buddies.	No
14	Page 3 - Sign up – adding profile picture element	Users must add a profile picture before being able to add information like their First and Last Name but this action	2. Minor	10. Help and documentation	Do not require users to add a profile picture	
15	Page 43 - Create Activity done – Date & Time	Although in the sign-up process, users may choose to skip syncing their calendar to the app, the Create Activity	1. Cosmetic	4. Consistency	Grey out the option to add calendar availability if users did not initially add their calendar in the registration process	
16	Page 98 - Chat Kevin – helpful hint 'click 'lol' for	Users must click on the helpful hint 'click 'lol' for definition' to pull up the definition of 'lol' instead of	1. Cosmetic	4. Consistency	Underline the term 'lol' and other slang words and only allow users to click on the term to get the definition instead of the hint	Yes
17	Page 31 - Explore – lack of 'create activity' option	Users are not told that they can create their own activities on this page. Despite being able to filter through existing	2. Minor	10. Help and documentation	Place a '+' at the top right of the Explore page so that users know that they have the freedom to add an activity type	No
18	Page 31 - Explore– 'Try 'Movie' filter	The search bar 'Try "Movie"' is placed near the 'Activity Categories' section. This placement implies that	1. Cosmetic	4. Consistency	Put the search filter at the top of the Explore page so it is not explicitly associated with Categories	No
19	Page 82 - Coupon Starbucks – Starbucks	When users click on the 'Starbucks' coupon with the full coupon screen, they are shown where it is on the map.	2. Minor	4. Consistency	When you click on a coupon, it should bring users to the same place.	
20	36/buddy preferences & 64/create activity	Should be similar functions but have two different sets of interactions. Nationality, year, and gender preferences	4. Catastrophic	4. Consistency	When create an activity, all the process is the same as pairing up with someone else. The only different is to create the activity	No
21	46/Enter Manually	No tutorials on how students can fill out their availability time slots with the chart.	Major	10. Help and documentation	Provide a tutorial button for explanation on how people can fill their availability.	No
22	56/My Activities	There are no filters for the activities except for three different statuses. It might become hard to manage when	Cosmetic	8. Aesthetic and minimalist design	Create some filters such as "activity categories" for users to be able to better sort through their activities.	Yes
23	79/Coupon map full	We didn't design a "locate me" button on the map. After students discover coupons all around the place, it would	Major	7. Shortcuts for advanced users	Add a standard "locate me" button on the map.	Yes
24	56/My Activities & 91/Chat Search	We now design the system as students can only search for activity names in my activity page; and can only	Major	6. Minimize memory load	Users can search simply keywords (including buddy names or activity names) to get results. (Change the wording of	Yes
25	63/Activity Deleted & 77/Activity Published	Throughout the app, there are some pages use the term "events" while others use the term "activity". E.g. 63-	Cosmetic	4. Consistency	Change every term to "activity".	Yes
26	59/My activities-pending	No explanations on what "pending activities" are. The page is the only place this term appears throughout the	Catastrophic	2. Speak the user's language	Add a landing page to the prototype when users are waiting to be paired.	Yes

27	85/CTB	No explanations on how the coupon could be applied in real situation.	Catastrophic	10. Help and documentation	In the coupon description, explain how people can apply the coupons.	Yes
28	Page 3 - Sign Up process	Can't go back to edit the information	Major	9. Error recognition and recovery	Provide a back button throughout the whole process.	Yes
29	Page 52-53 Pairing to Chat	When you click "message" after you get paired, it shows the event has been added to your calendar. This does not	Minor	2. Speak the user's language	Add a "add to calendar" button.	Yes
30	Page 29 - 30 Sign up (last two steps)	The button on page 29 says "Find buddies!", but the next page shows "NOW YOU CAN FIND	Minor	1. Visibility of system status	The first button should take the user directly to the Explore page to match the user's mental model.	Yes
31	Page 34 Choices under Culture category	No clear distinction between "language exchange" and "culture exchange" - it is unclear what the difference	Minor	2. Speak the user's language	We should add info icons near the each activity, so if the users are unclear, they can read the description.	Yes
32	Page 49 Meeting place choice	Unclear whether user can choose only one place or several locations	Minor	1. Visibility of system status	Provide better indication on which option that the user can choose (ie. adding text).	Yes
33	Page 33 - Create your own activity	It is not clear if the user is creating an activity - something repeatable every one can do (repeatable events)	Minor	2. Speak the user's language	Provide examples so users are clearer on what they are creating.	No
34	Page 98 - Reference in chat - "lol"	it's not clear if "lol" is the only word that the user can click on	Minor	1. Visibility of system status	Underline words that have reference.	Yes
35	Page 27 - Interest section of the page	Not clear what type of input is wanted - does the system want sentences or one words?	Minor	6. Minimize memory load	Provide examples on what users should type in greyed out text.	
36	Sign Up Page	Lack of "emergency exit" for registered users who may have clicked on the wrong button to back out of the	4. Catastrophic	3. User Control and Freedom	Adding a "Already have an account? Log in here" link underneath the "Next!" button would allow the user to be able to	Yes
37	Meeting Preference Page in Explore	Lack of consistency in word choices. The location section was named "Location" when user creates their	2. Minor	4. Consistency and Standards	Replace "Place" in meeting preference page with "Location" to give a sense of standardization and consistency.	Yes
38	Sign Up Page	Lack of indication on the purpose of asterisks on upper right corner of texts. Although error recovery is enabled	3. Major	5. Error Prevention	Adding a small line at the bottom of the page that reads "Fields marked * are required." as well as a light grey "required" in	Yes
40	Coupon Page	Lack of ways to delete coupon after adding. Once a coupon is added, the system notifies the user that it has	4. Catastrophic	9. Error Recognition and Recovery	Adding a "delete" as well as an "edit" button to the coupon page will allow the users to easily make changes to coupons as	Yes
41	Map in Coupon Page	Lack of status indication/feedback when map becomes full screen. When map enters full screen mode, although	3. Major	1. Visibility of system status	Deleting full screen map	Yes
42	Calendar Confirmation Pop-Up	Lack of ways for user to tailor frequent actions. The "added to calendar" confirmation page, although informs	2. Minor	7. Flexibility and Efficiency of Use	Adding a check box that reads "Always add to my calendar" at the bottom of the pop-up window will give experienced users	Yes